



**Kansas  
Gas Service**

A Division of ONE Gas

# the pipeline

May 2024

## Storm Season Is Here: What to Do Before and After Severe Weather

- If your meter has been damaged or you smell natural gas, usually described as a pungent, “rotten egg” odor, leave the area immediately, then call **911** and Kansas Gas Service at **888-482-4950**.
- If your natural gas meter was turned off or your service was interrupted during the storm, call our customer service at **800-794-4780** to have your service restored. To keep you and your home safe, do not attempt to turn your natural gas meter back on. Only a licensed service technician may safely perform this task.

*If you are concerned about the condition of piping or appliances within your home, please call a licensed professional (e.g., plumber) for an inspection. Avoid damage before a storm by removing any objects that could be blown into or against your meter by strong winds, rain or flooding.*

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## Get Your Natural Gas Appliances in Tip-Top Shape this Summer

Summer is the perfect time to make sure your natural gas appliances are ready for any cookouts or get-togethers you may host. Follow these tips to safely operate your natural gas appliances, extend their lifespan and save money through efficient operation.

- Replace your air filters.
- Deep clean your natural gas stove.
- Inspect and deep clean your outdoor grill.
- Check and clean your dryer ventilation.
- Schedule inspections for your furnace and water heater.

With proper care, efficient natural gas appliances are the building blocks for long-term money and energy savings.

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# Investing in Our Communities

One of our Core Values is Service. We believe in giving back through community grants and volunteerism. Here are just a few ways we're working to make a difference in our communities.

## A More Sustainable Tomorrow

As part of Earth Day and National Volunteer Week in April, our employees came together for volunteer projects designed to better our planet and our local communities. Kansas Gas Service sponsored a Winwood Park clean-up in Gardner.



# \$10,000 in Celebration of 10 Years

In honor of our parent company, ONE Gas, celebrating its 10th anniversary as a company this year, we gave a \$10,000 grant to a local non profit, selected by an employee vote. Our employees chose for the gift to go to North Central Kansas (NCK) CASA, the umbrella agency for Hope's Place Child Advocacy Center (CAC), in Concordia, Kansas.

NCK CASA advocates for the best interests of abused and neglected children in court and other settings in North Central Kansas. Hope's Place provides a supportive environment for neglected children and mentally disabled adults, where they can receive coordinated investigation and treatment services.

"This amazing gift gives us further resources to find qualified, caring community members to serve as a voice for abused and neglected children in the court system," said Tony Miller, executive director of NCK CASA and Hope's Place CAC.



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