



Kansas Gas Service.
A Division of ONE Gas

the pipeline

August 2022



Want to Save Money on Your Utilities?

Learn How Energy Efficiency and Rebates Could Help

The Kansas Corporation Commission (KCC) recently launched [Energy Smart Kansas](#), a website devoted to helping shape the future of energy efficiency opportunities in the state.

The KCC is calling on all Kansans to share feedback on how energy efficiency can help provide solutions for their energy needs and the

types of programs and potential rebates they are interested in. The website also offers tools to [save energy and money](#) and information on current state and federal offerings.

Start saving on your utility bills now and share feedback on bringing more energy efficiency to Kansas at:

EnergySmartKansas.org »

Digging into Summer?

You bought the tree, you got your shovel... time to start planting, right? Not so fast! **First, you have to call 811.**

Calling 811 at least two full working days before the start of a digging project is required and alerts owners of registered pipelines, telecommunication cables and power lines to mark their underground facilities – at no charge to you.

Know what's below. Call 811 before you dig. Remember, safe digging for any project always begins with a free call to 811.

Learn more and take the safe digging pledge at:

BeADigHeroKansas.com »

A Sustainable Vision Forward

Our parent company, ONE Gas, recently released the [2022 Environmental, Social and Governance \(ESG\) Report](#), which highlights our commitment to safe operations, responsible environmental stewardship, and support of our employees and the communities we serve. We encourage you to check out the report and learn more about our vision for a better tomorrow by visiting:

esg.onegas.com »



KansasGasService.com

Call Before You Clear! Cross Bore Awareness

Sewer backups can result from a variety of issues. If you have a sewer line clog, check for a cross bore before you try to clear it!

A cross bore occurs when a utility line is unintentionally drilled into or through another utility company's line. If a gas line was installed through a sewer line, this can create a sewer backup in the home.

Line clearing tools could damage the gas line, allowing gas to escape, which can migrate into buildings or homes. Under certain circumstances, the gas could ignite and lead to injury or death.

Before anyone uses a tool to clear the clogged sewer line, use a camera to check for a cross bore. If you do not have a camera, or if you discover a cross bore, call us at **888-482-4950**.

[READ MORE >>](#)



You Can Help Keep Our Pipelines Safe and Secure

Since natural gas plays such an important role in our everyday lives, maintaining our system reliability is a high priority. At Kansas Gas Service, we work hard to keep our customers safe and provide reliable service. Part of that means keeping our pipelines and facilities secure from outside harm. Did you know that you can play a part in that effort, too?

If you ever observe something unusual or out of the ordinary near one of our facilities, call our emergency line at 888-482-4950 to report the incident. If you feel there is an immediate threat or emergency, you should always call 911. Be sure to describe the location, when it occurred, what happened and how many people were involved, along with detailed descriptions of any people or vehicles.

Unusual activity near our pipeline facilities may include:

- >> People acting suspiciously or loitering;
- >> A suspicious or unmarked vehicle parked nearby;
- >> Any suspicious packages left nearby;
- >> People recording or monitoring activities;
- >> People showing unusual interest; and
- >> People taking photos or notes.



Thank you for helping keep our pipeline system safe!



KansasGasService.com